



LIMITED WARRANTY PREACTION-PAC™



What Does This Warranty Cover?

This Limited Warranty covers all manufacturing defects in material and workmanship in all equipment supplied by **UNITED Fire Systems** for new **PREACTION-PAC™** sprinkler valve assemblies.

How Long Does The Coverage Last?

This Limited Warranty lasts for either eighteen (18) months from the date of shipment to the original purchaser or twelve (12) months from the date of commissioning by **UNITED Fire Systems** or a trained distributor, whichever comes first.

What Will **UNITED Fire Systems** Do?

UNITED Fire Systems will repair, replace, or refund the purchase price of, at its option, any defective **PREACTION-PAC™** equipment at no charge.

What Does This Warranty Not Cover?

- Equipment that is not supplied by **UNITED Fire Systems** is not covered.
- Equipment that has not been installed, commissioned, operated, and maintained per the instructions in the applicable **UNITED Fire Systems** instruction manual is not covered.
- Equipment that has been repaired, modified, or otherwise tampered with not in accordance with the applicable **UNITED Fire Systems** instruction manual is not covered.
- Any problem that is caused by abuse, misuse, or an act of God (such as a flood) is not covered.
- Transportation and shipping charges to return equipment to **UNITED Fire Systems** or for **UNITED Fire Systems** to return repaired or replacement equipment are not covered.
- Consequential and incidental damages are not covered. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply.

What Are The Customer's Responsibilities?

- Ensuring that the **UNITED Fire Systems** equipment is installed, commissioned, operated, and maintained per the instructions in the applicable **UNITED Fire Systems** instruction manual.
- Where applicable, ensuring that checklists supplied by **UNITED Fire Systems** are properly used and completed at the time of installation, commissioning, operation, and maintenance, and such checklists are retained as records of proper completion.
- Noting and recording the serial number(s) of **UNITED Fire Systems** equipment.
- Notifying **UNITED Fire Systems** or a trained distributor of the need for service under this Limited Warranty.

How Is Warranty Service Obtained?

If anything goes wrong with **UNITED Fire Systems** equipment, contact:

UNITED Fire Systems

Division of United Fire Protection Corporation
1 Mark Road
Kenilworth, NJ 07033 USA
Phone: 908-688-0300
Fax: 908-481-1131
<https://unitedfiresystems.net/>

= OR =

Your
Trained
Distributor

Be prepared to supply the serial number(s) of the equipment requiring service, and copies of the installation, commissioning, and maintenance checklists, as applicable.



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Is This Limited Warranty Transferable?

If the **PREACTION-PAC™** equipment is moved from one to another installation during the time period of Limited Warranty coverage, the **PREACTION-PAC™** equipment must be re-commissioned by **UNITED Fire Systems** or a trained distributor to be eligible for continuing coverage. There will be a quoted charge for this re-commissioning.

Is This The Entire Warranty?

This Limited Warranty is the entire warranty given by **UNITED Fire Systems** to the purchaser of new **PREACTION-PAC™** equipment. Component warranties supplied by component manufacturers to **UNITED Fire Systems** that are valid for a longer period of time than the **UNITED Fire Systems** Limited Warranty may apply. Contact **UNITED Fire Systems** for more information. There are no other warranties expressed or implied, beyond those required by law.

How Do State and Federal Laws Apply?

This Limited Warranty grants specific legal rights per Federal law. There may also be other rights which vary from state to state.

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